



Dedicated Virtual Private Servers

Located in Tier 3
UK datacentres
and supported by a
London-based service desk

Fast, reliable dedicated virtual private servers

Our dedicated VPS's come in all shapes and sizes and are built with the latest, industry-leading technology located within UK-based tier 3 datacentres. We take the time to get to know you and your business, developing a true partnership that enables us to help your business grow in the right environment for you.

Our specialist NOC team based in London offer 24/7 monitoring of our core systems ensuring potential disruptions are avoided at all times.

Many support contracts, starting from basic support - which monitors your VPS uptime to standard support - which ensures the operating system is monitored and kept up-to-date.

Our advanced support includes advanced monitoring of key Windows services and potentially other aspects of your server, which includes features like reporting, self-healing and alerting.

- Tier 3 datacentres
- UK-based
- Leading technology
- Eco-efficient
- 24/7 monitoring
- Redundant networks
- Latest Nimble SAN storage
- Automatic failover
- London-based service desk
- Various levels of support available

DATA CENTRE DETAILS

Virtus Tier 3 Datacentres offering resilient power, redundant connectivity and high security across all their datacentres located in the London and Greater London area.

IT-Logik equipment is stored securely within Virtus ensuring 24/7 access to authorised IT-Logik engineers to effectively maintain and support our equipment.

LATEST TECHNOLOGY

Our core infrastructure has been built using the latest technology which includes SSD caching on all our SAN's storage for optimum speeds.

Also offering many layers of redundancy across all our systems as far as multiple firewalls, networks, power, storage and server blades. We are able to seamlessly transition between server blades and networks without any downtime to our partners and customers.

MONITORING & SUPPORT

The IT-Logik core network is monitored 24/7 and our engineers will be alerted for any service outage or disruption as soon as it happens. We are able to achieve this using the latest software in PRTG & Solarwinds N-Central to pro-actively monitor every aspect of our systems.

We can also extend our support to our partners' and customers' hosted environments as far as the operating system with our skilled engineers located at our London-based service desk.

In addition we are able to offer other services and software like antivirus, online backups, consultancy and more.

CERTIFICATIONS

BS EN ISO 9001:2015 - Quality mgt

BS EN ISO 14001:2015- Environment mgt

ISO/IEC 27001:23 - Information Security mgt

BS EN ESIO 50001:2011 - Energy mgt

ISO/IEC 20000-1:2011 - Service mgt



GDPR & HOSTING

GDPR (General Data Protection Regulation) is a piece of EU legislation that came into effect on the 25th May 2018 for all EU countries.

Its core aim is to establish a set of rules that define how we protect someone's data. A lot of the regulations in GDPR are very similar to those found under the data protection act. It only applies to you if you handle an EU citizens data.

IT-Logik, the controller follows GDPR rules as far as delivering a hosted environment whereas as, the processor the customer is the owner and controller of the data held on the hosted platform.

More information can be obtained via our legal page:

<https://www.it-logik.com/legal/>