



## PC HEATH CHECKLIST

**INTRODUCTION:** This PC health checklist has been created to help the end user carry out their own PC health check, and it is only applicable for Windows based devices.

**IMPORTANT:** This document is provided for information & guidance purposes only. IT-Logik Limited will not be held liable for any damage resulting from your actions when using the information provided in this checklist.

**SYSTEM REQUIREMENTS:** This checklist is only intended for Windows based devices.

### **WHAT YOU MAY NEED & OTHER CONSIDERATIONS:**

- Various 3<sup>rd</sup> party tools highlighted throughout the checklist

## BASIC STEPS

- Make sure Windows is up-to-date with the latest security updates
- Make sure all your applications are up to date
- Make sure all drivers are up to date
- Clear up the C: drive with [CCleaner](#)
- Check task manager (ctrl + Alt + Delete) and close programmes you are not using
- Remove any bloatware or programmes you are not using
- Reboot desktop and check to see if issues have been resolved

## INTERMEDIATE STEPS

Complete the above and....

- Run an [Anti-Virus scan](#)
- Run [Malware Bytes](#)
- If an issue has been detected, boot up your computer in safe mode, run the same software and remove the threats
- Reboot desktop and check to see if issues have been resolved

## ADVANCE STEPS

Complete the above and....

- Check Event Viewer (eventvwr.exe), through App, Setup, System, Security – look for errors
- Clear logs in event viewer
- Run msconfig and disable unneeded start up programs/services
- Run a [disk defragmentation](#) (NEVER do this on SSD)
- Check manufactures website for BIOS updates
- Run Windows memory diagnostics
- Reboot desktop and check to see if issues have been resolved

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