



INSTALLING VDESKONLINE - MAC

INTRODUCTION: This guide will explain how to install vDeskOnline on a Mac based device

SYSTEM REQUIREMENTS: A device with Mac OSX (excluding Tablets and Phones)

WHAT YOU MAY NEED & OTHER CONSIDERATIONS:

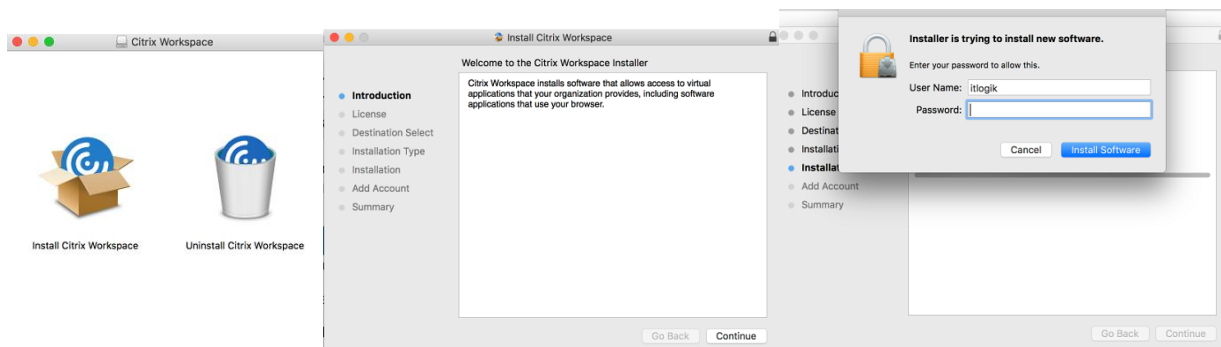
- Internet connection
- You will need to know your vDeskOnline username and password details
- Please note that you may be asked to provide a work email address or server. If you are presented with this message, please enter: go.vdeskonline.com

STEP ONE

Open up an internet browser. In the address bar type the following <https://www.citrix.co.uk/downloads/workspace-app/> and hit the return button. Once on this webpage select 'Workspace app for Mac'

STEP TWO

Run the file that has downloaded and complete the setup wizard. Please note your Mac may ask for your local username and password to verify the install.



STEP THREE

Restart your local device

STEP FOUR

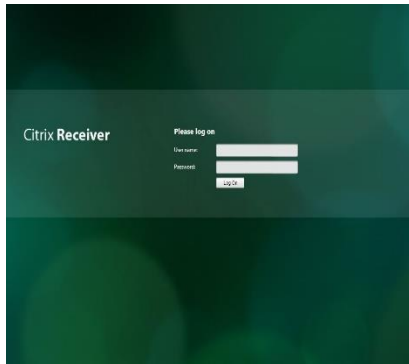
You can log on to Citrix via two ways. The Workspace application or via a web browser

Application: You may asked for a work email or server details. Please enter **go.vdeskonline.com**

Webpage: Simply copy and paste go.vdeskonline.com in to your browser

STEP FIVE

You will now be presented with the login screen. Please enter your vDeskOnline username and password here



STEP SIX

When using vDeskOnline for the first time, you may be asked to install Citrix Receiver. If you are prompted with this message simply select the Already Installed option. You may also be asked to open the Citrix Receiver Launcher, simply select the checkbox that says remember and then open.

