



INSTALLING VDESKONLINE - WINDOWS

INTRODUCTION: This guide will explain how to install vDeskOnline on a Windows based device.

SYSTEM REQUIREMENTS: A device with Windows OS (excluding Tablets and Phones)

WHAT YOU MAY NEED & OTHER CONSIDERATIONS:

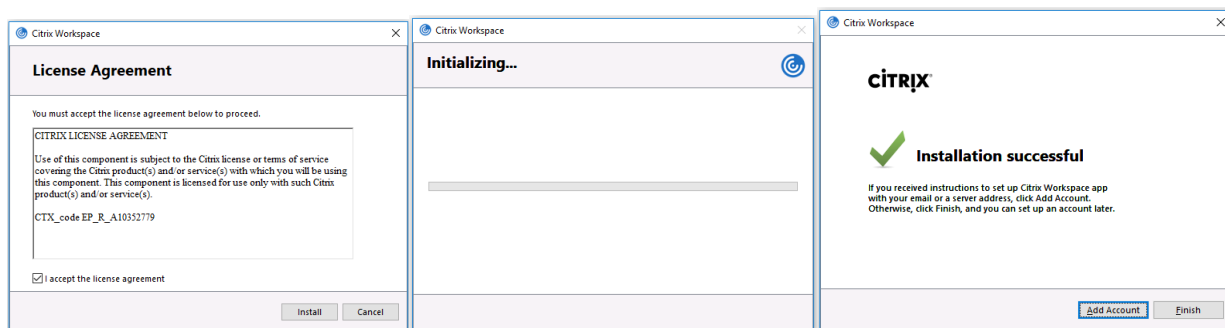
- Internet connection
- You will need to know your vDeskOnline username and password details
- Please note that you may be asked to provide a work email address or server. If you are presented with this message, please enter: go.vdeskonline.com

STEP ONE

Open up an internet browser. In the address bar type the following <https://www.citrix.co.uk/downloads/workspace-app/windows/workspace-app-for-windows-latest.html> and hit the return button. Once on this webpage click on 'Download Citrix Workspace app for Windows'

STEP TWO

Run the file that has downloaded and complete the setup wizard.



STEP THREE

Restart your local device.

STEP FOUR

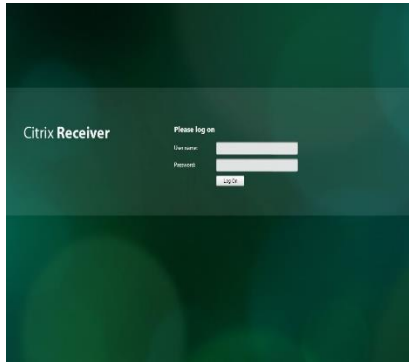
You can log on to Citrix via two ways. The workspace application or via a web browser.

Application: You may be asked for a work email or server details. Please enter **go.vdeskonline.com**

Webpage: Simply copy and paste **go.vdeskonline.com** in to your browser

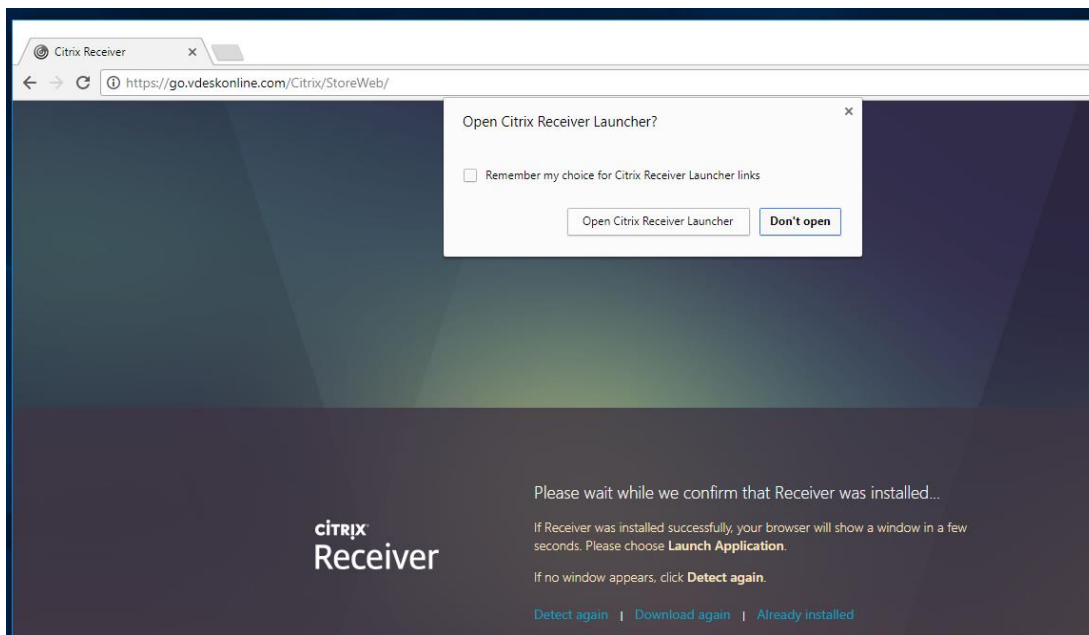
STEP FIVE

You will now be presented with the login screen. Please enter your vDeskOnline username and password here.



STEP SIX

When using vDeskOnline for the first time, you may be asked to install Citrix receiver again. If you are prompted with this message simply select the Already Installed option. You may also be asked to open the Citrix Workspace Launcher, simply select the checkbox that says remember and then open.



For support please call +44 (0) 20 3740 1060, or email support@it-logik.com